

2025 Rack Rates

<u>Accommodation</u>	1 January – 30 April 2025	1 May – 31 August 2025	1 September 2025 – 30 April 2026
Bon Courage Deluxe Room– sleeps 2	R3 500	R3 150	R3 675
Silverthorn Superior Room– sleeps 2	R3 800	R3 150	R3 975
Arendsig Superior Room– sleeps 2	R4 500	R4 200	R4 725
Weltevrede Superior Room– sleeps 2	R4 500	R4 200	R4 725
Excelsior Superior Room– sleeps 2	R4 500	R4 200	R4 725
Kleinhoekloof Superior Room– sleeps 2	R4 500	R4 200	R4 725
Rietvallei Superior Room– sleeps 2	R4 500	R4 200	R4 725
Zandvliet Superior Room– sleeps 2	R4 500	R4 200	R4 725
Arabella Executive Suite– sleeps 2	R 5 500	R5 100	R5 775
The Grand Robertson Cottage – sleeps 4	R6 500	R6 500	R6 950

Rates are subject to change without prior notice.

Please Note:

- Rates are per room, per night
- Check in time is from 14h00
- Check out time is by 10h00
- Room service is available from 08h00 – 20h00

Rates Include:

- A complimentary glass of wine
- Accommodation as specified
- Breakfast
- VAT at 15%

Rates Exclude:

- Meals other than breakfast
- Spa treatments
- Laundry
- Gift shop purchases
- Gratuities
- Travel insurance

Child Policy

- Children aged 14 years and older are warmly welcomed at The Grand Hotel. We appreciate your understanding as we aim to maintain a comfortable environment for all patrons.

Accommodation

- Bon Courage features a queen bed, en-suite shower and private patio
- All Superior Rooms feature a king bed and either bath and shower or shower and private patio.
- The Arabella Executive suite features a king

Accommodation Continued

- The Grand Robertson Cottage: main bedroom with king bed, en-suite with bath and shower. Second bedroom with king bed and en-suite bath and shower. Includes private patio, with braai, dining room and lounge area with fireplace.
- All accommodation options include a mini-bar fridge, coffee machine, smart TV, WiFi and battery backup for loadshedding.

Standard Payment Policy:

- Full payment is required 30 days prior to arrival date.
- Reservations made 30 days or less prior to the reserved arrival date require full payment within 48 hours after confirmation of the reservation.

Standard Cancellation Policy:

- Cancellations made 30 days or less prior to the reserved arrival date will incur full cancellation fees of the reservation booked.
- Cancellations made 31 days or more prior to the reserved arrival date incur no cancellation charges.
- All bank charges are to be covered by the guest, agent or operator. If a refund is paid by The Grand Hotel, then the bank charges for the refunds will be deducted from the refund payment.

Provisional Reservation Hold:

- A reservation will be held for 14 days, thereafter full payment will be due.