

Zipline / Canopy Tours

Code Of Good Practice

As part of our commitment to advancing sustainable tourism, we encourage our tourism partners to improve their sustainability performance by providing them with the guidance below.

Ensure applicable legal permits & permission to access the activity area are in place

- ✓ Ensure insurance is in place for participants and team
- Identify health & safety risks, implement management systems, and provide appropriate safety equipment
- ✓ Verify that course construction was undertaken and approved by suitably qualified parties
- Confirm that suitably qualified parties designed, manufactured, and installed safety equipment
 systems, and that they conduct regular independent safety inspections
- ✓ Monitor course and safety equipment / systems according to manufacturer's specifications
- Ensure there are enough team members available in case of emergency
- ✓ Inspect course and activity area conditions (including weather) in advance & during the activity
- ✓ Be familiar with activity area and ensure that navigation and communication tools are in good working order
- ✓ Maximise local economic benefits through employment and purchasing
- Avoid single use & disposable items, provide adequate waste collection facilities for safe disposal (or pack out what you take in), and pick up any rubbish found along the way
- ✓ Use **eco-friendly products**, e.g., cleaning products
- ✓ Be waterwise and take pro-active measures to use water sparingly
- ✓ Minimise energy used in the activity as part of a climate action strategy
- Provide information in advance about your sustainability actions, activity accessibility, what to expect, and what to bring with
- Screen participants ahead of time to make sure that the activity is well suited to their fitness & level of ability
- ✓ Manage group size to minimise impacts on people & planet, and ensure safe guide : participant ratio
- ✓ Obtain written confirmation, e.g., via indemnity, that participants are aware of activity risks
- ✓ Brief participants before the activity begins about do's and don'ts, what to expect, how to safely navigate the course, hazards to be aware of, group pace and communication, logistics, not disturbing / removing flora and fauna, rubbish collection and disposal, and 'bush toilet' etiquette
- ✓ Assess participant's understanding of safe course navigation instructions
- ✓ Ensure a top rope belay system is in place and that participants are always secured at height
- ✓ Manage participant take off, travel, and dismount effectively, and spotting when necessary
- Share information about local nature & culture (verbally & via interpretive boards), as well as social development / conservation projects that participants may want to support
- ✓ Show respect for the land, waterways, wildlife, and other activity area users
- ✓ Damage to tree canopy and other natural features from platforms / structure is minimised
- Course layout blends into natural surroundings
- ✓ Repair and compensate for any damage caused to the activity area
- Participate in conserving activity area integrity; notify authorities of concerns and participate in rehabilitation projects





