



# iconVillas

## 1. PRIVACY POLICY & CONSENT REGARDING PERSONAL INFORMATION

1.1. The Parties hereby irrevocably warrant that:

- 1.1.1. they consent to the use, storage and retention of their personal information (including that of any minor Guest(s) or attendees, and any Special Personal Information as defined in the Protection of Personal Information Act) as provided to IV, and that such information is up to date true and correct, at all times;
- 1.1.2. they are competent to consent to this privacy policy in respect of minors and undertake to inform IV immediately of any changes to any personal information or circumstances which have a bearing on this Agreement;
- 1.1.3. they understand that IV and/or the Owner will not divulge any personal information to a third party, other than as disclosed herein, unless required by law, and furthermore, they hereby consent to IV sharing their personal information with third parties to comply with the legal, accounting and financial requirements of IV and/or the Owner, and/or to deliver services, news and marketing material or Extra's to the Guests or their Agent;
- 1.1.4. they agree and understand that where IV and/or the Owner provided third parties with their personal information or special personal information such as health or biometric information amongst others, they do so in the discharge of their duties under this agreement or for the proper treatment or care and/or hospitality of the Guests (including minors)/Agent/their attendees, and the Indemnified Parties do not have control over the management and utilisation of that information, and it accordingly **indemnifies and holds harmless the Indemnified Parties and its officers, staff and representatives against any Claims of whatsoever nature (including penalties and/or fines and legal costs on the scale of attorney and own client) suffered by the Indemnified Parties, any Guest/Agent/their attendees as a result of a breach by the Guests/Agent/their attendees of their warranties under this agreements.**
- 1.1.5. they will ensure that the terms of the agreements are brought to the attention of each Guest, their Agent or attendees;
- 1.1.6. they hereby agree to the transfer/storage of their personal information cross-border if required and accept that IV and/or the Owner will endeavour that the same level of protection is afforded to such information as that processed in South Africa.

1.2. Our website may use "cookies" to customise it and make your visit to us more user-friendly. Cookies cannot harm your computer in any way and are an industry standard. They are small text files that contain only information provided by you, the visitor, to the website. Furthermore, you may configure your browsers to not accept our cookies.

1.3. The Guest hereby agrees that telephone or internet calls (such as WhatsApp amongst others) calls may be recorded for quality control and to maintain our service standards, and that any content generated by the Guest on our social media platforms or directed or posted to us (e.g. in emails, reviews or ratings), can be used by us or by any third party, and the Guest irrevocably licenses such content to IV in perpetuity, at no fee and waives any rights to such content.